

# Stakeholder Update

9 April 2020

**Welcome to a special edition of the stakeholder bulletin to provide you with an update on the role Cheshire Constabulary and the Office of the Police & Crime Commissioner are playing in helping to deal with the ongoing national emergency regarding the Coronavirus pandemic.**

We are committed to doing everything we can, working alongside our partners, to play our part in the national effort.

Internally, we have established a dedicated team of officers and staff to support Cheshire's response in dealing with coronavirus based issues and to provide advice, guidance and reassurance.

We are also fully engaged with all of our key partners as part of the Cheshire Local Resilience Forum and there are daily meetings and discussions as part of this process.

Our police officers, PCSOs and members of the Special Constabulary remain as visible as possible in the local community providing vital reassurance and support to both residents and businesses (including those that remain open and those that have had to close).

It has now been over two weeks since the new public health regulations came into force and it has been encouraging to see so many people in Cheshire being supportive, taking on board the advice and staying at home where they can – and we hope that this will continue over the bank holiday weekend.

This is an unprecedented public health emergency and we are all having to make adjustments to the new measures, which are in place. We appreciate the difficulties and uncertainties that this brings and we want to reassure you that our officers and staff are working extremely hard and doing their very best in really challenging circumstances to keep people safe and protect the NHS.

The aim of our officers is always to engage with people, explain the reasons behind the new regulations, encourage them to take it on board and support the people we serve to ensure that everyone is fully complying with these restrictions. We police by consent and maintaining public confidence and caring for our communities is paramount so enforcement will always be a last option.

This bulletin provides you with a snapshot of key updates from the force over the past week. We will continue to provide you with a weekly update in this format during the pandemic.

You are a valued stakeholder and we would like to thank you for your continued support.

We would also like to remind you of the ways you can get in touch with Cheshire Constabulary. In an emergency, where a crime is taking place or there is a danger to life, always dial 999.

For general enquiries, please visit <https://www.cheshire.police.uk/contact/af/contact-us/> or if it is not an emergency you can call 101.

The latest government advice and information on the Covid-19 Coronavirus outbreak is available here <https://www.gov.uk/coronavirus>

**David Keane – Police and Crime Commissioner for Cheshire**  
**Chief Constable Darren Martland – Cheshire Constabulary**

## **Stay home and stay safe this Easter Bank Holiday**

Cheshire Constabulary is reminding people to stay at home this Easter Bank Holiday weekend. With the weather set to be fine over the next few days it may be tempting to get in the car and head out on a day trip or a few days away at your favourite UK holiday destination. We are supporting our neighbouring forces who are trying to prevent day-trippers from visiting, and they too are doing their bit to prevent people travelling to favourite spots in Cheshire.

[Read more...](#)

### **Coronavirus emergency response fund**

Cheshire's police and crime commissioner David Keane has launched a new fund to help community organisations, voluntary groups and those in the non-for-profit sector support communities through the crisis. The fund is part of the Commissioner's Safer Communities Fund and will be funded by money taken from Cheshire criminals under the Proceeds of Crime Act. Grants of up to £1,000 will be available for projects which are working alongside Cheshire police and local authorities to support vulnerable people in the community.

[Read More...](#)

The Commissioner has also published a list of other funding grants available to community organisations in Cheshire to help them to respond to the COVID-19 crisis. For details visit <https://www.cheshire-pcc.gov.uk/news/latest-news/2020/03/emergency-funds-available-during-covid-crisis/>

### **Domestic abuse campaign to support those in isolation**

A campaign to encourage those suffering from domestic abuse to seek support during the Coronavirus crisis has been launched by Cheshire's police and crime commissioner and chief constable. PCC David Keane and chief constable Darren Martland are working with Cheshire's four local councils to put up posters in places like supermarkets and pharmacies to provide details of the support available and where to find it.

### [Read More...](#)

If you would like to download a copy of the poster to display in your local area, please visit: <https://www.openthedoorcheshire.org.uk/resources/>

## **Police station helpdesks open across Cheshire**

A number of helpdesks will be open across Cheshire for residents who have no other means of reporting crime during the coronavirus lockdown. A total of 16 police stations will open for one hour a day to offer a service for members of the public who cannot contact the Constabulary online or via the phone. These helpdesks will be for urgent issues where there is no other way of contacting police and social distancing measures will be adopted to ensure that everyone is kept safe.

### [Read more...](#)

Details of the helpdesks that remain open and the opening times can be found [here](#)

## **Coronavirus scam warning**

Residents across Cheshire are being urged to be vigilant following an emerging national trend of fraudsters taking advantage of the current Coronavirus pandemic. Nationally, there have been

reports of people visiting homes posing as police officers and health officials in a bid to gain entry to homes of the elderly and vulnerable. Residents are urged to remain vigilant and be on their guard.

[Read more...](#)

You can report any suspicions of fraud, anonymously, to Action Fraud on: 0300 123 2040.

## **Victims services continuing to offer support**

PCC David Keane says those in need will continue to be supported by vital services commissioned by his office throughout the pandemic. Although face-to-face contact has ceased, victims support services Cheshire CARES, the Rape and Sexual Abuse Support Centre (RASASC), restorative justice provider Remedi and under-18s victims' service Got Your Back will continue to offer telephone support in these uncertain times.

[Read more...](#)

## **Local policing teams continuing to connect with your community**

As part of our neighbourhood policing commitment, local officers and PCSOs are continuing to use innovative methods to provide support to communities across Cheshire whilst taking into account social distancing measures. PCSOs are holding virtual surgeries via social media and, in some areas,

are still holding face-to-face surgeries where it is safe to do so and social distancing can be put in place. Local officers and PCSOs are also continuing to safely carry out welfare checks on vulnerable residents and are working with businesses to ensure premises which have closed due to government measures remain secure. Please continue to check your local police team's social media account to find out how they are continuing to support your community.

For details of PCSO surgeries in your area keep an eye on the Local Policing Unit Twitter and Facebook accounts.

## Stay in touch

To receive regular updates on the work we are doing during the Coronavirus crisis please register for updates on Cheshire Police and PCC Alert or follow our social media channels. Further details below:

### Cheshire Constabulary

**Facebook, Twitter, Instagram:** [@cheshirepolice](#)

**Website:** [www.cheshire.police.uk](http://www.cheshire.police.uk)

**Register for updates:** [Cheshire PCC Alert](#)

### Cheshire PCC

**Facebook, Twitter, Instagram:** [@CheshirePCC](#)

**Website:** [www.cheshire-pcc.gov.uk](http://www.cheshire-pcc.gov.uk)

**Register for updates:** [Cheshire PCC Alert](#)

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